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August 27, 2023

<b>BSE Limited</b>	National Stock Exchange of India Ltd
Phiroze Jeejeebhoy Towers,	Exchange Plaza, C-1, Block G,
Dalal Street,	Bandra Kurla Complex, Bandra (East),
Mumbai – 400 001	Mumbai – 400 051
BSE Scrip Code: 500067	NSE Symbol: BLUESTARCO

Dear Sir/Madam,

# Sub: Intimation under Regulation 30 SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations")

Pursuant to Regulation 30 of the SEBI Listing Regulations, please find enclosed a presentation inter alia covering Company's business overview and strategies.

The said information is also being made available on the website of the Company at <u>www.bluestarindia.com</u>

Kindly take the same on record.

Thanking you, Yours faithfully, For **Blue Star Limited** 



Rajesh Parte Company Secretary & Compliance Officer

Encl: a/a

\\172.16.31.16\Legal and Secretarial Documents\(01) Blue Star Limited\2023-24\Stock Exchange Compliances\Reg 30 - Information and Update\Investor Presentations.



Registered Office: Kasturi Buildings, Mohan T Advani Chowk, Jamshedji Tata Road, Mumbai 400 020, India. T : +91 22 6665 4000 F : +91 22 6665 4152. CIN: L 28920MH1949PLC 006870



# **Investor Presentation**

# **BLUE STAR**

August 2023

### BLUE STAR

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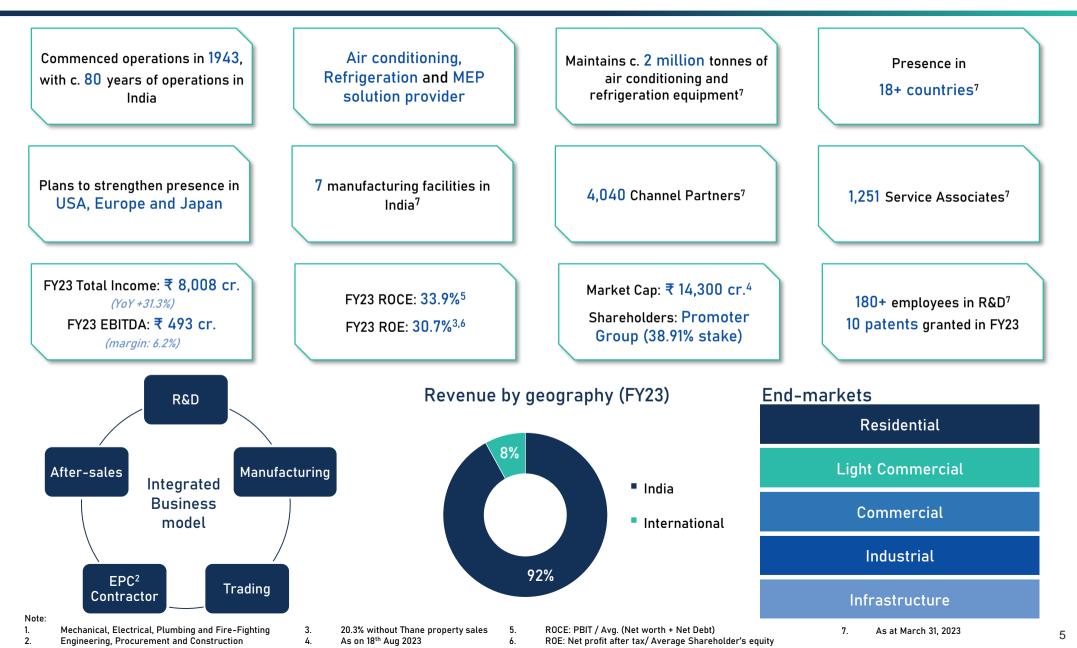
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# Company Overview



# India based air conditioning, commercial refrigeration and MEP<sup>1</sup> contracting company





### Vision, Credo and The Blue Star Way

### 

### Vision

"To dream, to strive, to care and, above all to be the best in everything we do."

#### Credo

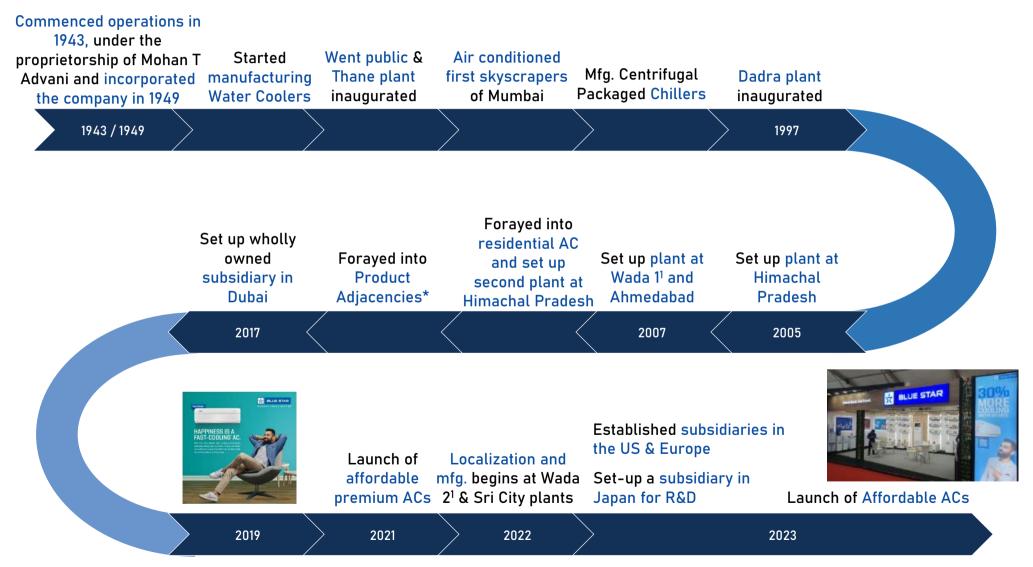
"I am Blue Star. I take pride in delivering a world-class customer experience."

#### The Blue Star Way

- Be a company that is a pleasure to do business with
- Win out people's hearts and minds
- Continuously improve shareholder value
- Give primacy to meritocracy and professional management
- Place the company's interest above one's own
- Conduct business with personal integrity and ethics
- Treat business partners as respected members of our organisation
- Encourage learning, experimentation and innovation in what we do
- Ensure high standards of corporate governance
- Be a good corporate citizen



### 80 years of operations in India



(\* Air coolers, Water Purifiers, Medical, Kitchen & Supermarket Refrigeration)



### Diversified B2B & B2C business with exposure to different end-markets

2



Central MEP After sales AC Division Projects services (CAD)



(MEP Projects, Central Air Conditioning **Business, After Sales Service, Product** Exports)

FY23 Revenue: ₹ 4,016 cr.

FY23 EBIT: ₹ 277 cr.

FY23 Capital employed: ₹ 391 cr.

Key customers: Commercial Buildings, Retail, Hospitals, Hotels, Education, Industrial Facilities, Data Centres, Metro Rail, Railways, Utilities

# Unitary Products

Commercial

Refrigeration

(CRBG)

**Cooling & Purification Appliances Group Business Group** (CPAG)



(Room ACs, Air Coolers, Air Purifiers, Water **Purifiers and Commercial Refrigeration** Products & Systems)

FY23 Revenue: ₹ 3,627 cr.

FY23 EBIT: ₹ 282 cr.

FY23 Capital employed: ₹ 748 cr.

Key customers: Residential, Light Commercial - Shops / Showrooms, Icecream, Hospitality, QSRs (Quick Service **Restaurants**)

#### **Professional Electronics and Industrial Systems**

Med-Tech Solutions

3





(Solutions and System Integration in MedTech, Industrial Systems and Data Security)

FY23 Revenue: ₹ 335 cr.

FY23 EBIT: ₹ 51 cr.

FY23 Capital employed: ₹ 42 cr.

Key customers: Healthcare, Automotive, Aerospace, Steel, BFSI (Banking, Financial Services and Insurance)



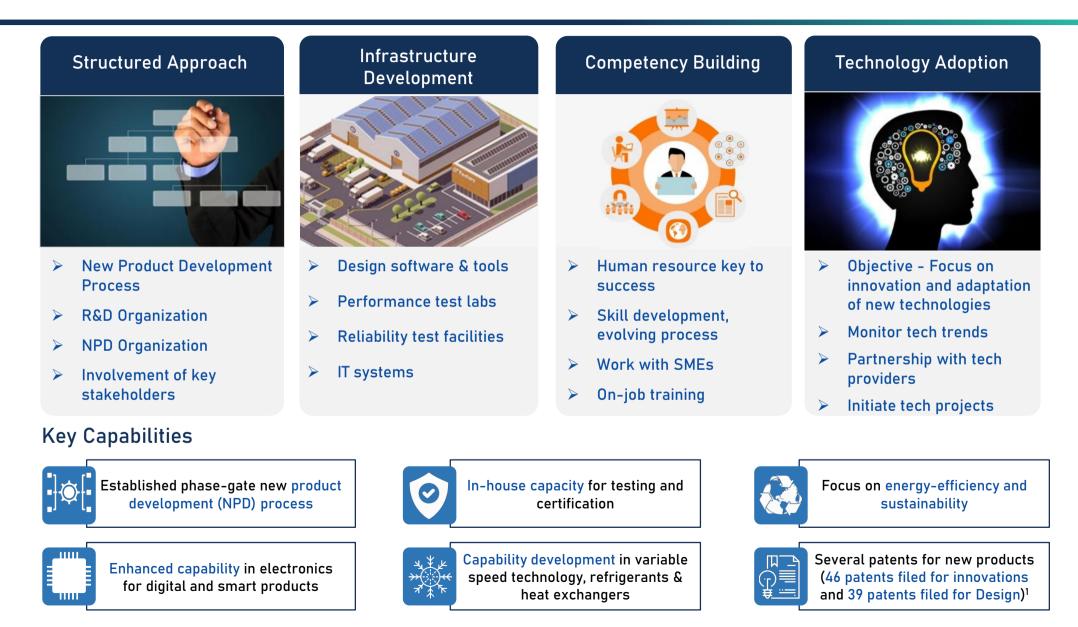
### Increasing investments in Product Design and Development...



1. As at March 31, 2023



### ...through building of Process, Capability & Technology...



### 

# ...which has resulted in successful delivery / execution of innovative / emerging products and segments on a sustained basis

2019/20	2021		2022	2023
Focus on premium products	Launched "affordable premium" products	Introduction of "SMART" ACs and Water cooler	Shift towards variable speed technology	Full range of affordable, affordable-premium & premium products
Inverter ducted Inverter ducted Inverter ducted Introduced high efficiency oil-free centrifugal chillers	Inverter AC Inverter AC Rolled out c. 70+ cost- competitive range of ACs at attractive prices starting from ₹ 25,990/- for a 0.80TR	Super Energy Efficient" 5.41 ISEER 5 Star smart with anti-virus tech	White the second sec	Image: Second
Adopt Hydrocarbon refrigerants (Deep freezer & Visi-coolers)	Introduced TCM led deep freezer	Platinum 2.0, storage water cooler - water purification variants Touchless (sensor based) storage watercooler		Mass production of premium deep freezers 5-Star range of deep freezers

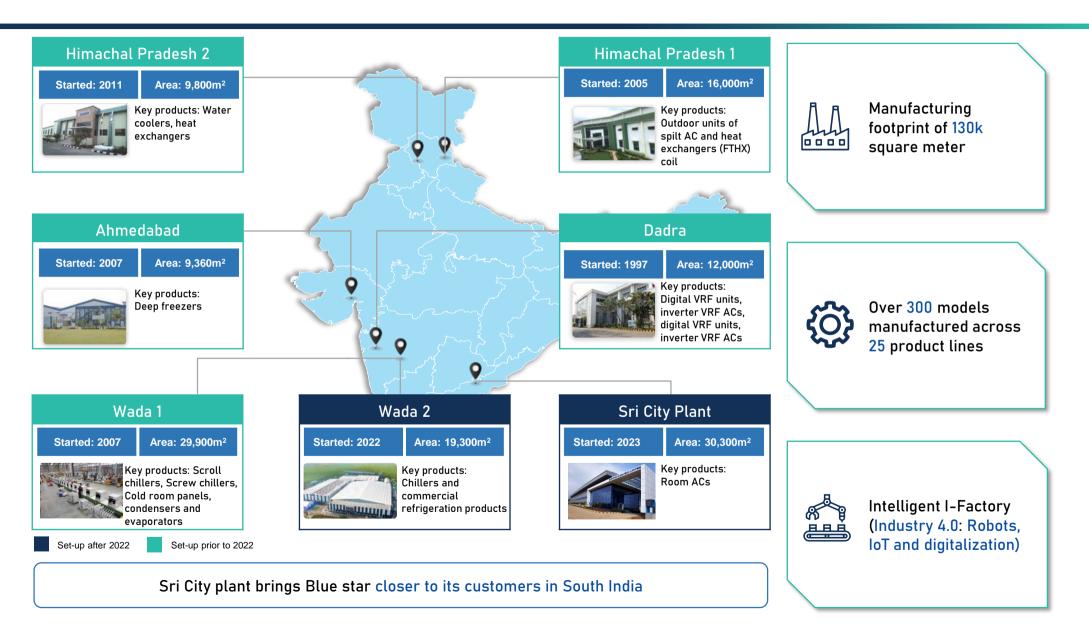


### Continued investments in plants for capacity expansion





### Operates 7 plants in India for both domestic & export markets...



### 

# ... and potential to replicate the India success and build the Blue Star brand in the Middle East & Africa (MEA)



#### Note:

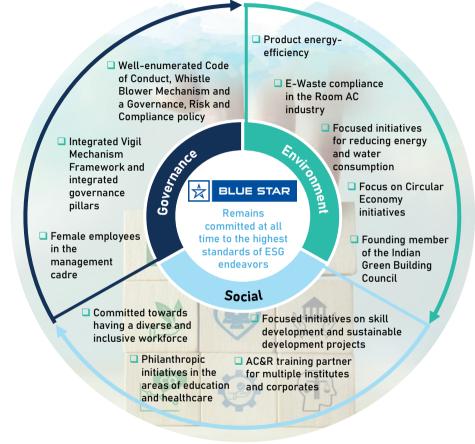
1. Revamp of Chillers;

3. HVAC refurbishment and upgradation works

2. Air conditioning work



### ESG principles are embedded in Blue Star's business practices



#### **Product & Plant Initiatives**

- Factories are built to be 'green' in their design, processes and operations
- Use of eco-friendly refrigerants, treeplanting drives and reduce the consumption of water and electricity
- Energy-efficient Room ACs, VRFs, Deep Freezers, and Screw Chillers
- Wada factory / Thane Innovation Centre are Platinum rated by IGBC<sup>1</sup>.
   Sri City factory applied for Gold rating

Net zero road map				
Consum	otion	FY22	FY23	
Renewable energy % of total energy		5.7%	6.6%	
Energy intensity per rupee of turnover (Gigajoule per million ₹)		1.05	0.95	
Water intensity per rupee of turnover (₹)		2.55	1.97	
	<ul> <li>✓ Carbon Footprint Mapping</li> <li>✓ Reduction Targets</li> </ul>	<ul><li>✓ Energy Effi</li><li>✓ Renewable MW)</li></ul>		
2022-40	<ul> <li>✓ Carbon Footprint</li> <li>✓ Logistics: Inbound / Outbound</li> </ul>			
	<ul><li>✓ Energy Zero</li><li>✓ Water Zero</li></ul>	√ Zero Waste	to Landfill	

#### Social Initiatives

programme

- ✓ c. 50% of factory workers in Sri City plant are woman
   ✓ Children in schools at Palghar benefits from digital education
- Farmer families in Tamil Nadu are supported via Farmer Producer organization
  - Employs Apprentices every year under the Central Govt.'s skill development Programme (NETAP)



### Strong governance is the key pillar of Blue Star through out its existence

#### **Board of Directors**



Shailesh Haribhakti Independent Chairman



Sam Balsara Independent Director



Anil Harish Independent Director



Anita Ramachandran Independent Director



P Venkat Rao President & COO EMP & Air Conditioning Solutions Group



Nikhil Sohoni Group CFO



Tom Overs CEO, Americas, Europe & UK



**Senior Management** 

Shashi Arora President & COO **Cooling & Purification** Appliances Group



Prem Kalliath CEO and Whole Time Director, Blue Star E&E Ltd.



V S Ashok CHRO



Arvind K Singhal Independent Director



Raiiv R Lulla Non-Executive Diretor



Vir S Advani\* Vice Chairman & Managing Director



Sunaina Murthy Non-Executive Diretor



Dinesh Vaswani Non-Executive Diretor



B Thiagarajan\* Managing Director



### Industry recognition for achievements





## **Business Segments Overview**



# Segment 1: Electro-Mechanical Projects & Commercial Air Conditioning Systems



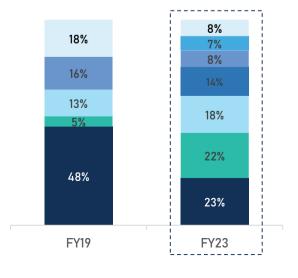
### **Electro-Mechanical Projects Group**

- Design, Engineering, Procurement and Construction (EPC) of Mechanical, Electrical & Plumbing (MEP) systems for commercial buildings, industrial facilities & infrastructure projects
- Winner of 'MEP Contractor of the year' seven times in a row (2017 to 2023)
- Increasing order inflows from emerging segments including Metro Railways, Healthcare facilities, Factories, & Data Centres



#### Segment wise breakup

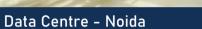
Carry forward order book %



- Others
- Water MEP
- Healthcare
- Railway Electrification
- Industrial
- Metro Rail
- Commercial Buildings

#### **Representative Projects**







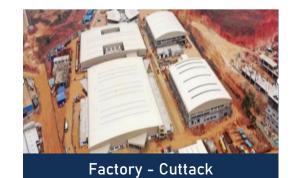
Stadium - Qatar



#### Metro Rail project



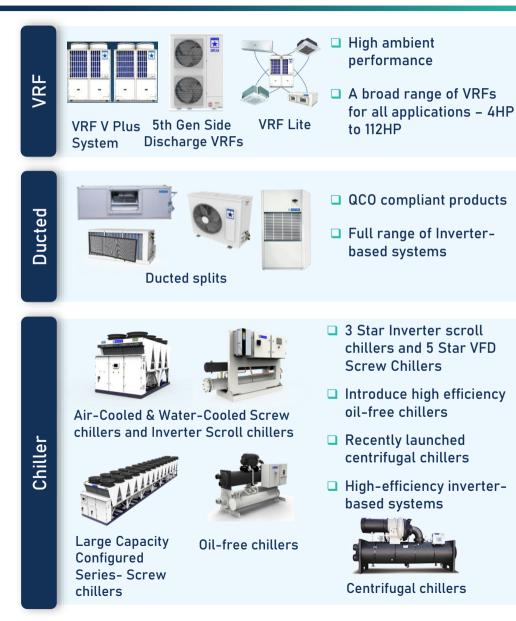
Mall - Malaysia





### **Central Air Conditioning Systems**

- Complete range of energy efficient QCO compliant packaged and ducted split air conditioning systems
- Next generation inverter based ducted systems and inverter heat pump air conditioning systems
- Top discharge VRF systems from 7 HP to 112 HP. Designed for Indian conditions – 100% capacity at 43'C and non-stop cooling 56'C
- Side discharge VRF systems from 4 HP to 16 HP, VRF lite from 4 HP to 6 HP for residential applications
- Star labelled air cooled and water cooled scroll chillers from 10 TR 78 TR
- Configured series air cooled and water cooled screw chillers from 70 TR to 600 TR range
- Configured series oil free magnetically levitated centrifugal chillers from 70 TR to 450 TR
- Configured series water cooled fixed speed and VFD based centrifugal chillers 450 TR to 1000 TR
- Intellectual Property across product range is all owned by Blue Star
- 660 Dealers in 218 towns<sup>1</sup>
- Customer base spread across all segments with contributions from government, healthcare, industrial, hospitality, educational and builders & developers





#### **After-sales Service**

Maintaining c. 2 million tonnes of air conditioning and refrigeration equipment



Extensively expanded service reach to Tier 2, 3 & 4 towns Currently handling c. 3,900 towns with > 1.2 million service



calls a year



Focus on same day installation



ISO 9001-2015 and ISO 45001 certified

1	Operates	remote	monitoring	centre	at Thane
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Accreditations from TAB, NEBB, CMVP, IAQ and NADCA

#### **Digital infrastructure**

**Customer care app** enables customers and channel partners with ease for logging service requests, which gets tracked and follows auto escalation mode, supporting quick resolution

Field service technician app enable technicians to update & closure of breakdown & PMS tickets through their mobile, all parameters are digitally recorded and stored

Knowledge Management system – Star Vault enables us to centrally store, manage and retrieve business critical documents and SOP's







Segment 2: Unitary Products Segment



### **Cooling and Purification Appliances**

#### **Room Air conditioners**

$\overline{\checkmark}$

Wide range of premium, affordable premium and affordable split ACs with superior build quality



Installed base of over 2.5 million units



Products available in c. 8,000 outlets in more than 650 locations



Focus on inverter technology, energy efficient products and ACs with purification technology



Launched a range of differentiated models including 'Super Energy-Efficient ACs,' 'Heavy-Duty ACs,' 'Smart ACs,' 'ACs with Hot & Cold Technology



Serves the residential and light commercial markets



#### Wide range of Air conditioners





### **Commercial Refrigeration**

#### Wide range of commercial refrigeration products



Wide range of solutions for food preservation – deep freezers, modular cold rooms and super market and commercial kitchen refrigeration



Wide range of water cooler products



Commissioned a new manufacturing facility in 2022 for a new series of hardtop and glass top deep freezers



After sales service is a critical requirement and is an integral part of the business



Serves customers across Ice-creams, food & beverage, retail, restaurants and QSR chains







Visi Coolers/

Bottled Water Dispensers









# Segment 3: Professional Electronics & Industrial Systems



### **Professional Electronics & Industrial Systems**





## **Historical Financial Performance**



### Key segment financial performance

#### Electro-Mechanical Projects and Central Air Conditioning Systems Segment<sup>1</sup>

6.1%

195

FY22

6.9% 277

FY23

Return on Capital employed<sup>2</sup> (%)

5.7%

45

Q1FY23

76.5%

FY23

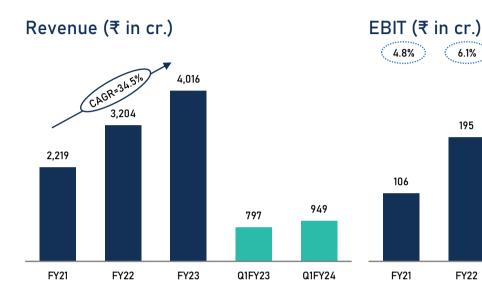
7.0%

67

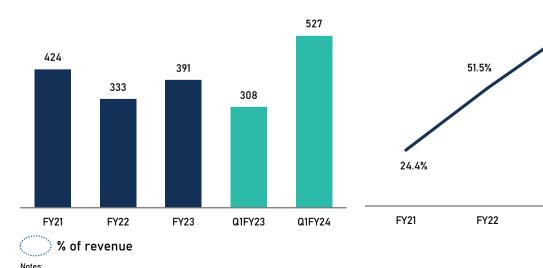
Q1FY24

71.5%

LTM Jun 23



#### Capital Employed (₹ in cr.)



#### Key highlights **Electro-Mechanical Projects**

- Diversified into new segments such as industrial, data centers, railway electrification, water MEP projects, etc., to de-risk dependence on commercial real estate projects
- Business process reengineering to improve efficiencies in tendering. procurement and execution processes and enhanced commercial controls which have started paying dividends

#### **Central Air Conditioning**

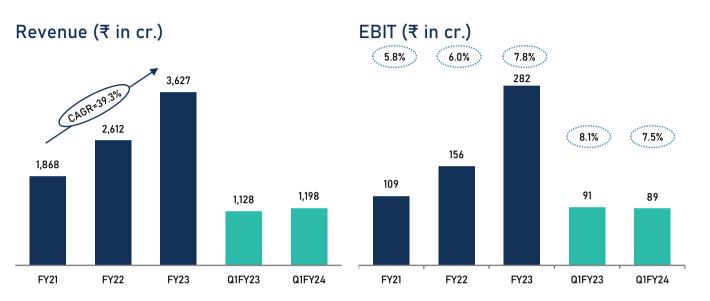
- Expansion of product portfolio coupled with distribution expansion and realignment of focus towards emerging customer segments such as pharma and healthcare have contributed to growth
- Revenue growth and the consequent scale impact, improved product mix, coupled with design-led value engineering initiatives have aided margin improvement

1. Latest reclassified reported figures are shown wherever applicable

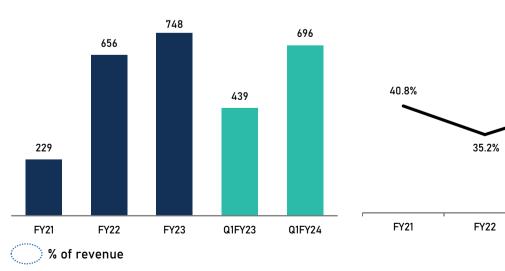


### Key segment financial performance

#### Unitary Products Segment<sup>1</sup>



#### Capital Employed (₹ in cr.)



#### Return on Capital employed<sup>2</sup> (%)



- Revenue growth driven by product portfolio diversification to affordable premium and affordable ranges
- Higher focus on North India markets and making the brand relevant in Hindi speaking markets has helped grow market share
- Increased share of own manufactured products, backward integration initiatives and focus on optimizing costs across the value chain helping to sustain margin in a highly competitive market

#### **Commercial Refrigeration**

49.4%

LTM Jun 23

- Revenue growth driven by increase in out-of-home consumption, growth of organized retail, increasing investments in healthcare infrastructure and focus on reducing wastage across the value chain from farm to plate
- Wide product portfolio with offerings across the value chain and in multiple segments also enabled revenue growth
- Focus on higher levels of indigenization coupled with total cost management initiatives has enabled margin improvement

Notes: 1 Latest re

Latest reclassified reported figures are shown wherever applicable

2. PBIT / Avg. (Net worth + Net Debt) and ROCE for Q1FY24 as Trailing 12 months PBIT / Avg. (Net worth + Net Debt)

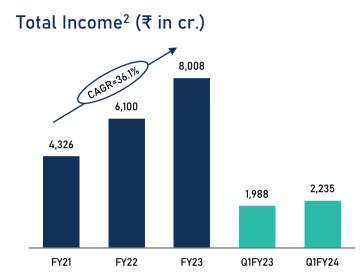
40.2%

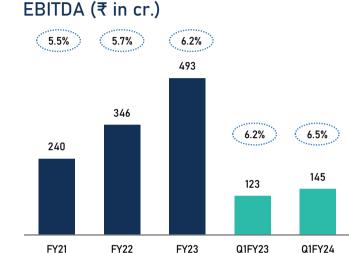
FY23



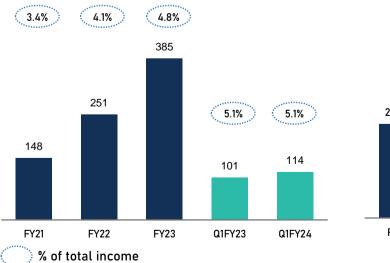
### **Consolidated financial performance**

#### Key performance indicators<sup>1</sup>

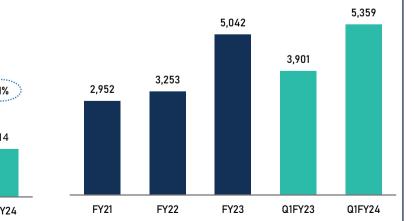




#### PBT before exceptional items (₹ in cr.)



#### Carried forward order book (₹ in cr.)



#### Key highlights

- With the growth trajectory across segments in which the company operates, all financial parameters surpassed pre-pandemic levels
- Wide AC&R solutions portfolio for both B2B and B2C markets helped navigate the challenges posed by the pandemic related disruptions and seasonal nature of the unitary products segment
- Diversification into new and emerging customer segments and a pickup in the construction cycle post the pandemic enabled growth in the order book
- Design-led value engineering, indigenization, higher levels of backward integration, enhanced efficiencies in job execution practices and continued focus on cost management initiatives have enabled margin improvement

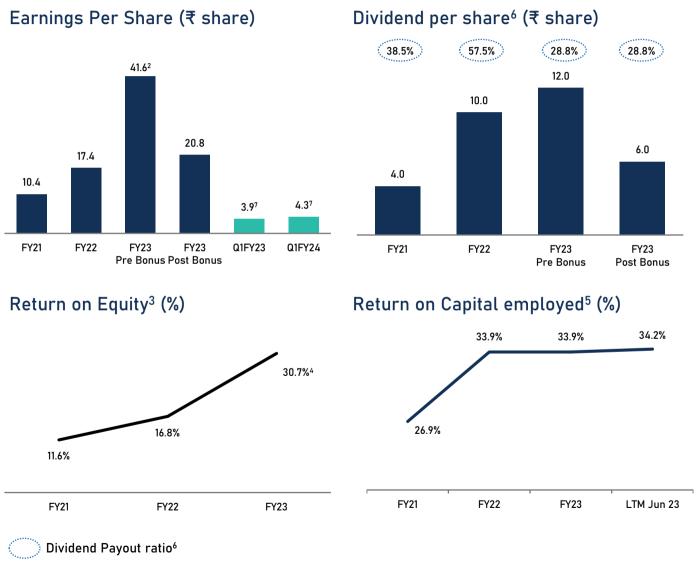
Notes: 1. Latest reclassified reported figures are shown wherever applicable

2. Includes other income



### Consolidated financial performance (cont'd)

#### Key performance indicators<sup>1</sup>



#### Key highlights

- Consistently rewarded shareholders by way of regular dividend payouts
- Despite significant investments in manufacturing capacity expansion, continued focus on margin improvement and working capital efficiency enabled improvement in ROCE

- Notes:
- Latest reclassified reported figures are shown wherever applicable
- 2. Rs27.15 without Thane property sales
- 3. ROE: Net profit after tax/ Average Shareholder's equity X 100

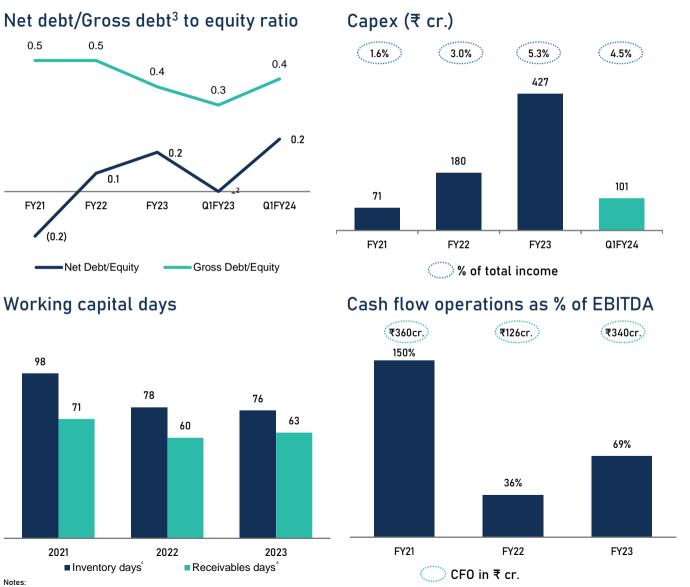
- 20.3% excluding the impact of gain on sale of the land parcel at Thane
- 5. ROCE: PBIT / Avg. (Net worth + Net Debt) and ROCE for QIFY24 as Trailing 12 months PBIT / Avg. (Net worth + Net Debt)
- Dividend payout: Dividend per share/Earnings per share; Dividend is based on the year of declaration
  - Adjusted with bonus issue

7



### Consolidated financial performance (cont'd)

#### Key performance indicators<sup>1</sup>



#### Key highlights

- Have increased capital investments in manufacturing capacity, R&D and Digital as a part of our growth plans; important for supply chain resilience and for competitiveness
- Monetization of certain assets in the last 3 years and good operating cash flows helped restrict the increase in borrowings despite investments in manufacturing, digital and R&D capabilities

- Latest reclassified reported figures are shown wherever applicable
   4.
   Inven

   Net positive cash position
   5.
   Trade
- 3. Gross Debt includes Long term and Short term borrowings

1

2.

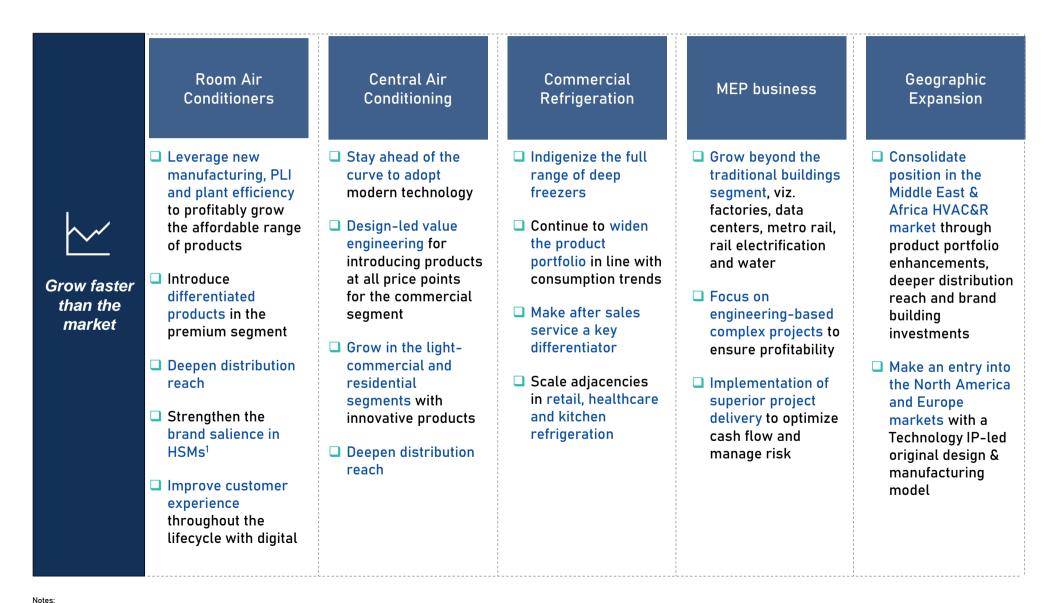
Inventory turnover (no. of days) = Average Inventory / Cost of goods sold for the period X 365 Trade receivable turnover (no. of days) = Average debtors / Turnover for the period X 365



# **Growth Strategies**



#### **Growth Strategies**





### Growth Strategies (cont'd)



- Drive scale and achieve higher operating cost leverage
- Strengthen product innovation and investments in R&D for designing-to-value and introducing differentiated products at all price points in key product categories Room ACs, VRF and Deep Freezers
- Focus on indigenization and backward integration across all product businesses and growth in manufacturing footprint
- Cross deploy and institutionalize Total Cost Management (TCM) culture across the businesses
- Leverage digital for process innovation and operational efficiency



### Growth Strategies (cont'd)

	Focused approach	Continue ESG focus
Intellectual Capital	<ul> <li>AMA Innovation Centers in Mumbai and Japan</li> <li>Capability building and scaling up of R&amp;D manpower</li> <li>Investing in world-class Simulation and Testing</li> </ul>	<ul> <li>Maintain efficiency in the areas of energy, ozone depletion, global warming mitigation measures and e-waste management</li> <li>Pursue Circular Economy in business operations</li> </ul>
Human Capital	<ul> <li>Be the preferred employer in the HVACR industry</li> <li>Build a pipeline for Blue Star @100</li> <li>Focus on capability building and commit to continuously upskilling and reskilling across extended organization of dealers, suppliers and business partners</li> <li>Improve diversity and inclusion in the organization</li> </ul>	<ul> <li>Maintain the highest Governance standards</li> <li>Social Strategy around gender diversity in senior management and supplier diversity</li> <li>Focus on the Net Zero Mission that began in 2022 and continue to assess the carbon footprint of its various establishments including factories</li> </ul>
Digital Capital	<ul> <li>Use digitalization to enhance customer experience and operational effectiveness</li> <li>Embrace Industry 4.0 with the objective of creating smart factories</li> <li>Enhance information and cyber security with a 'Cloud First' strategy</li> </ul>	CSR focus on related to vocational training and skill development in the areas of health, hygiene and wellness
Financial Capital	<ul> <li>Optimal capital allocation, value creation and financial discipline</li> <li>Focus on affordable capital structure and working capital efficiencies</li> </ul>	



### Conclusion



We welcome you to partner with Blue Star in our journey!