

Terms & Conditions

1. All rates are in INR(₹). GST is extra as applicable.
2. Within municipal limits, gas charging rates are inclusive of transportation charges of unit from the customer place to the ESA workshop and back or inclusive of transportation charges of gas charging kit from the ESA workshop to the customer place and back. For retail refrigeration units, the handling charges will be charged extra as applicable.
3. Beyond municipal limits, machine transportation charges (to & fro) @ ₹500 will be applicable.
4. BWD – Bottled Water Dispenser, DF – Deep Freezer, WC – Water Cooler, GT – Glass Top Freezer, CC – Chest Freezer, MK – Milk Cooler, ESA – Expert Service Associate, RMT – Running Metres.
5. Up country – Areas which are more than 50km away from the Expert Service Associate/Sales and Service Dealer.
6. Standard installation kit contains 3 metres of copper tube.
7. Standard installation charges are for the AC and accessories supplied with the unit. Any additional accessories/parts required like stands, extra piping, cables will be charged extra.
8. Civil work/welding will be charged extra.
9. No service charge is applicable if call is repeated within 2 months (for Water purifier – one month) of First Repair.
10. Visiting Charges shall be waived off if gas charging quotation approved by customer, else Visiting Charges shall be applicable.
11. Cold room/Retail/Pharma/Medical Refrigeration Product category - Gas charging/Spare replacement quotation shall be submitted post inspection.
12. Effective date as 1st Aug, 2019 for all cases.

24x7 Customer Care:

Toll Free No: 1800 209 1177

SMS: "Service" to 57575

Email: customerservice@bluestarindia.com

Download Blue Star Customer Care App from Google Play Store and Apple App Store

RATE CARD

Installation & Out-of-Warranty Service Charges



Think Service - Think Blue Star

Out-of-Warranty Service Charges

Standard Installation Charges

No.	Product	Rate (City)	Rate (Upcountry)
1	Window AC or Portable AC	500	600
2	Split AC (Fixed Speed and Inverter)	1300	1500
3	Cassette AC or Verticool (Tower) AC/ Floor Standing AC up to 2Tr and above	3000	4000
4	Dismantling Charges Window AC or Portable AC	300	350
5	Dismantling Charges Split AC/ Inverter AC	750	900
6	Fixing Outdoor Unit Stand (labour only)	200	200
7	Additional Copper Pipe with Insulation per RMT	600	600
8	Additional Drainpipe (PVC) per RMT	90	90
9	Additional Wiring Extension per RMT	100	100
10	Fixed Outdoor Unit Stand (labour only)	200	200
11	Water Cooler	600	800
12	RO/UV Water Cooler	1200	1500
13	Blast Freezer, Ice Cube Machine	1200	1500
14	Retail Refrigeration	3200	4000

*Machine handling charges extra

Out-of-Warranty Service Charges

Retail Refrigeration/Kitchen Equipment/Blast Freezer

No.	Out-of-warranty Repairs/ Service Charges	Without Compressor
1	Component Replacement	750
2	Controller Replacement	1750

RO UV Water Cooler

No.	Out-of-warranty Repairs/ Service Charges	Without Compressor
1	Electronics Component Replacement (Solenoid valve, PCB, Pressure Switch, Pump)	1300
2	Filter Replacement per Filter	750
3	RO Filter Cleaning	2000
4	Component Replacement (Excluding Compressor and Electronic components)	750

* Above prices are inclusive of visiting charges

Water Purifier Spares Prices

No.	Part Description	Prices
1	Booster Pump	2500
2	Valve	350
3	Choke/Ballast	600
4	Pre/Post Carbon/Sediment Filter	400
5	Membrane (Aristo/Genia)	1500
6	Membrane (Other Models)	2400
7	UF Filter	350
8	LPS Switch	250
9	SMPS	1000
10	UV Lamp	500
11	Float Switch	250
12	QCC Connector (Elbow)	50
13	Flow Restrictor (FRT)	200
14	Pre-filter Element	250
15	Immuno Booster Cartridge (IBT)	1990
16	Aqua Mineral Infuser (AMI)	280

*Above mentioned charges applicable for all Model (Except Stella/Prima)

Out-of-Warranty Service Charges

Room Air Conditioners

No.	Product	Rate (City)	Rate (Up country)
1	Window AC, Split AC	500	600
2	Air Cooler/Air Purifier	400	550
3	Cassette AC/Verticoool Tower AC or Floor Stand AC/Inverter AC	800	1000

Out-of-warranty Gas Charges (including Nitrogen testing)

No.	Product	Rate (City)	Rate (Up country)
1	Split AC (Fixed speed)	2800	3000
2	Window AC	2500	2700
3	Cassette AC/Verticoool Tower AC or Floor Stand AC/Inverter AC/Mega Split AC	3000	3200

*Excluding Compressor prices

Out-of-Warranty Service Charges

Water Purifier

No.	Product	Rate (City)	Rate (Up country)
1	Stella	500	650
2	Majesto, Edge, Prisma, Imperia, Clarita, Adora, Eleanor, Pristina, Eternia, Genia, Aristo and other Models	300	450

Out-of-Warranty Service Charges

Refrigeration Products

No.	Product	Rate (City)	Rate (Upcountry)
1	Visi Cooler, Deep Freezer, Water Cooler, Bottle Water Dispenser	550	650
2	Reach-in Chiller/Undercounter/ Back bar/Reach-in Freezer/ Undercounter/Salad Counter/ Blast Freezer	750	1000
3	Ice Cube/Ice Flake	650	750
4	Retail Refrigeration	850	1000
5	Cold Room Positive	750	1000
6	Cold Room Negative	1000	1000
7	Pharma or Medical Machine (Positive temp.)	1500	1700
8	Pharma or Medical Machine (Negative temp.)	3500	4000

Out-of-Warranty Service Charges

Out-of-warranty Gas Charges (including Nitrogen testing)

No.	Product	Rate (City)	Rate (Upcountry)
1	Visi Cooler, Deep Freezer, Water Cooler, RO UV Water Cooler	2700	3000
2	Bottle Water Dispenser	1200	1500
3	Kitchen Equipment (Reach-in Chiller & Freezer, Undercounter Chiller & Freezer, Back bar, Salad Counter)	3500	4000
4	Blast Freezer, Ice Cube, Ice Flake, Visi Freezer/Unitary Retail Refrigeration	3500	4000
5	Retail Refrigeration (Split type)	4500	5500

*Excluding Compressor prices