



BLUE STAR

RATE CARD

**Installation & Out-of-Warranty
Service Charges**



Think Service - Think Blue Star

Standard Installation Charges

No.	Product	Rate (City)	Rate (Upcountry)
1	Window AC or Portable AC	500	600
2	Split AC (Fixed Speed)	1200	1500
3	Inverter AC	1400	1600
4	Cassette AC / Verticoool (Tower) AC or Floor Standing AC up to 2TR and above 2TR	2500 & 3500	3000 & 4000
5	Additional Refrigerant Piping with insulation per RMT	600	600
6	Additional Wiring Extension per RMT	100	100
7	Additional Drain Extension (PVC) per RMT	90	90
8	Fixing Outdoor Unit Stand (Labour only)	200	200
9	Dismantling Charges - Window AC or Portable AC	300	350
10	Dismantling Charges - Split AC / Inverter AC	750	900
11	Water Cooler	600	800
12	RO / UV Water Cooler	1200	1500
13	Blast Freezer	1200	1500
14	Retail refrigeration*	3200	4000
15	Ice-cube machine	1200	1400

w.e.f. February 2018

*Machine handling charges extra

Out-of-Warranty Service Charges

Room Air Conditioners

No.	Product	Rate (City)	Rate (Upcountry)
1	Breakdown Calls / Visit Charges / PM Service – Split AC / Window AC	500	650
2	Breakdown Calls / Visit Charges / PM Service – Verticool (Tower) AC or Floor Standing AC / Cassette AC / Inverter AC	800	1000
3	Breakdown Calls / Visit Charges / PM Service – Air Cooler / Air Purifier	400	550
4	Gas Charging for Window AC	2400	2600
5	Gas Charging for Split AC R22 / R410A / R32 / Cassette AC up to 2TR	2700	2900
6	Gas Charging for Cassette AC / Verticool (Tower) AC or Floor Standing AC / Mega Split AC / Inverter AC above 2TR	3000	3200

Kitchen Equipment

No.	Product	Rate (City)	Rate (Upcountry)
1	Breakdown Calls / Visit Charges for Kitchen Equipment Chiller (model RCSD / RCDD 640) / Bar Counter / Salad Counter	500	-
2	Breakdown Calls / Visit Charges for Kitchen Equipment Freezer (model RFSD / RFDD 640)	600	-
3	Breakdown Calls / Visit Charges for Kitchen Equipment Chiller (model RCSD/ RCDD 1390)	500	-
4	Breakdown Calls / Visit Charges for Kitchen Equipment Freezer (model RFSD/ RFDD 1390)	650	-

Out-of-Warranty Service Charges

Refrigeration Products

No.	Service	Without compressor	With compressor*
1	Breakdown Calls / Visit Charges	500	650
2	Gas Charging for BWD	1200	1500
3	Gas Charging for Water Cooler (up to 100 litres)	2400	2700
4	Gas Charging for Water Cooler (101 litres to 200 litres)	2800	3100
5	Gas Charging for DF / GT / CC / MK (up to 200 litres)	2000	2300
6	Gas Charging for DF / GT / CC / MK (201 litres to 400 litres)	2300	2600
7	Gas Charging - DF / GT / CC / MK (401 litres to 600 litres)	2600	2900

Retail Refrigeration Products

No.	Service	Without compressor	With compressor*
1	Breakdown Calls / Visit Charges	850	-
2	Gas Charging	3900	4300
3	Component Replacement (excluding compressor)	750	-
4	Controller Replacement	1750	-

w.e.f. February 2018

*Excluding Compressor Price

Out-of-Warranty Service Charges

Kitchen Equipment

No.	Service	Without compressor	With compressor*
1	Gas Charging for Kitchen Equipment Chiller (model RCSD / RCDD 640 / UC2100 / UC3100) / Bar Counter / Salad Counter	2700	3100
2	Gas Charging for Kitchen Equipment Freezer (model RFSD / RFDD 640 / UF2100 / UF3100)	2900	3350
3	Gas Charging for Kitchen Equipment Chiller (model RCSD / RCDD 1390)	2850	3500
4	Gas Charging for Kitchen Equipment Chiller (model RFSD / RFDD 1390)	3100	3800
5	Component Replacement (excluding compressor)	750	-
6	Controller Replacement for all models of Kitchen Equipment, Bar Counter / Salad Counter	1750	-

w.e.f. February 2018

*Excluding Compressor Price

Out-of-Warranty Service Charges

RO / UV Water Coolers

No.	Service	Without compressor	With compressor*
1	Breakdown Calls / Visit Charges for RO / UV Water Cooler	750	-
2	Gas Charging for RO / UV Water Cooler.	2400	2700
3	Electronic Component Replacement (PCB, solenoid valve, pressure switch, pump)	1300	-
4	Component Replacement (excluding compressor and electronic components)	750	-
5	RO Filter Cleaning (All) (including visit charges)	2000	-
6	Filter Replacement per filter (including visit charges)	750	-

Costs listed above are inclusive of refrigerant and labour charges.

*Excluding Compressor Price

Out-of-Warranty Service Charges

Blast Freezers

No.	Service	Without compressor	With compressor*
1	Breakdown Calls / Visit Charges	650	-
2	Gas Charging for Blast Freezer	3400	3900
3	Component Replacement (excluding compressor)	750	-
4	Controller Replacement	1750	-

w.e.f. February 2018

*Excluding Compressor Price

Out-of-Warranty Service Charges

Visi Coolers

No.	Service	Without compressor	With compressor*
1	Breakdown Calls / Visit Charges for Visi Cooler for 100 litres to 1200 litres	500	-
2	Breakdown Calls / Visit Charges for Visi Cooler for -ve temperature Visi Cooler	650	-
3	Gas Charging for Visi Cooler 100 to 500 litre range +ve temperature range	2700	3100
4	Gas Charging for Visi Cooler 501 to 1200 litre range +ve temperature range	3100	3300
5	Gas Charging for Visi Cooler -ve temperature range	3300	3800
6	Component Replacement (excluding compressor)	750	-

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*Excluding Compressor Price

Other Equipment

No.	Service	Rate (City)	Rate (Upcountry)
1	Visit Charges for Air Purifier	500	650
2	Visit Charges for Air Cooler	300	400
3	Visit Charges for Ice-cube machine	650	750
4	Gas Charging for Ice-cube machine	3100	3400

w.e.f. February 2018

Terms & Conditions

1. All rates are in INR(₹). GST is extra as applicable.
2. Within municipal limits, gas charging rates are inclusive of transportation charges of unit from the customer place to the ESA workshop and back or inclusive of transportation charges of gas charging kit from the ESA workshop to the customer place and back. For retail refrigeration units, the handling charges will be charged extra as applicable.
3. Beyond municipal limits, machine transportation charges (to & fro) @ ₹500 will be applicable.
4. BWD – Bottled Water Dispenser, DF – Deep Freezer, WC – Water Cooler, GT – Glass Top Freezer, CC – Chest Freezer, MK – Milk Cooler, ESA – Expert Service Associate, RMT – Running Metres.
5. Upcountry – Areas which are more than 50km away from the Expert Service Associate / Sales and Service Dealer.
6. Standard installation kit contains 3 metres of copper tube.
7. Standard installation charges are for the AC and accessories supplied with the unit. Any additional accessories / parts required like stands, extra piping, cables will be charged extra.
8. Civil work / welding will be charged extra.
9. No service charge is applicable if call is repeated within 3 months of 1st repair.

24x7 Customer Care:

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